

Karen has been involved in property management industry or over 30 years—24 years with The Case Bowen Company. In 2011, Karen became the 7<sup>th</sup> manager in the state of Ohio to earn a Professional Community Association Manager (PCAM) designation from the Community Associations Institute (CAI). This is the highest level of achievement for a Property Manager. She prides herself on her communication and organization skills. She notes the industry has changed quite a bit from when she entered it in 1990 and that 2020 brought additional changes to the industry. On a personal note, she is the proud mother of two grown children, daughter, Jamie, and son, Thomas.